



PRODUCT WARRANTY

Thank you for choosing LJ Care Australia

Any claim under this warranty must be made within the warranty period of 12 months from the date of purchase of the product.

To make a claim under the warranty please email info@ljcareaustralia.com.au and provide proof of purchase.

WARRANTY SHALL BE VOID FOR THE FOLLOWING REASONS:

1. Inability to provide proof of purchase
2. Plumbing products not installed by a licensed plumber.
3. Electrical products not installed by a licensed electrician.
4. Product not installed to relevant local, national and state regulations.
5. Product used for incorrect applications, non – potable water, etc.
6. Fitting of non-approved flow controllers in tap bodies of end of line devices.
7. Damage to product and / or components due to exposure to caustic or corrosive substances or environments.
8. Fitting of other devices to the outlet.
9. Damage by adhesives or sealants, etc.
10. Any damage which arises from installation or post installation use.
11. Items installed with visible damage. Please thoroughly inspect the item for damage prior to installation.
12. Mishandling and/or transport of products that leads to shattering or other damage.
13. Failure to observe the manufacturer's care and cleaning instructions.
14. Failure to clean and replace outlet aerator inserts, etc.
15. Service or repairs with non-standard replacement parts previously undertaken without written approval.

This warranty is given by LJ Care Australia

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